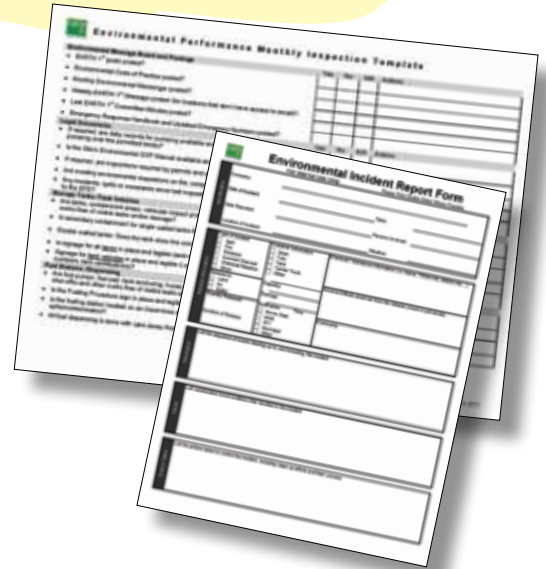


Government Agency Visits

Government agencies may contact or visit our facilities at any time during working hours. That means you need to know what to do when an inspector/investigator arrives onsite. Understanding their legal powers and our rights will help you navigate the visit.



When a government official arrives at your operation:

- Direct them to your site supervisor/superintendent. Supervisors are the ones who can most fully answer the questions raised. Having one designated contact is important so that clear, accurate and consistent information is provided.
- Let your supervisor and the Environmental Performance Department know of calls, emails or visits from government agencies.
- Be professional, polite and cooperative.
- Stay on topic and stick to facts.
- If the official asks to visit your facility, determine from them: their name and affiliation (always request a business card from each officer); the purpose of the visit (inspection or investigation?); refer them to your supervisor/superintendent or manager

THERE ARE TWO TYPES OF PROVINCIAL OFFICERS

1. ABATEMENT OFFICER (THE INSPECTOR)

The function of an abatement officer is to conduct routine inspections of facilities to:

- assess compliance and approval requirements
- locate, identify and examine opportunities to prevent pollution
- check water quality or quantity
- identify, contain, clean-up and prevent future repetitions of incidents
- discuss and attempt to resolve neighbourhood complaints

2. INVESTIGATION AND ENFORCEMENT OFFICER (THE INVESTIGATOR)

The function of the Investigators is to:

- determine whether or not a law has been broken
- gather evidence to support a charge
- provide evidence to a crown attorney to prosecute an offense

INVESTIGATIONS ARE DONE TO GATHER EVIDENCE OF AN OFFENSE. IN SOME JURISDICTIONS OFFICERS MAY PLAY BOTH ROLES. KNOW WHETHER THEY ARE INSPECTING OR INVESTIGATING WHEN THEY ARRIVE ON SITE.



Strive
FOR Wise

DID YOU KNOW?

- If the purpose of the visit is an investigation, the following actions should be taken:
 - politely and professionally let the investigator know that you are not at this point authorized to speak with them
 - direct the official to your division's Executive Vice-President
 - notify your division's Executive Vice-President and advise them of the situation
- Procedure A12.1 of the EARTH 1st Manual outlines the legal powers of the Ministry of the Environment and Climate Change's (MOECC) Provincial Officers, which includes what can be inspected and when an inspection may be conducted.

Questions about Government Agency Visits?... to the Manual!

Procedure A12 – Government Agency Visits - General

Procedure A12.1 – Government Agency Visits - Supervisor



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All your questions and discussion topics are on the reverse side - get talking!



Government Agency Visits

Company _____ Date _____ Delivered by _____

Other topics discussed _____

Name	Signature	Name	Signature

QUESTIONS/DISCUSSIONS

RECORD RESPONSES SPECIFIC TO YOUR SITE

- 1. Who is your site's designated contact for communicating with government officials? _____
- 2. What experience have you had with MOECC inspectors? _____
- 3. What types of documents do you have on-site that an inspector would be interested in seeing? _____

Our Environmental Champions are the employees at WEG - South Landfill

There were a lot of disruptions to the Ontario waste management system in 2014. They included long-term labour disputes at a waste disposal facility in Brampton, Ontario; unscheduled maintenance shutdowns at a facility in New York State and ongoing driver shortages in the province. That put a lot of pressure on WEG's South Landfill team. In order to meet the needs of our customers and stay in compliance, WEG applied for and received an amendment to their Environmental Compliance Approval (ECA) to manage the excess wastes in a temporary storage area.

The South Landfill team was faced with new challenges - diligently working within the confines of the designated temporary storage area, being attentive to logistics and daily tracking of tonnages, and meticulously controlling potential impacts from litter and odour. It took a large number of committed people to make the Landfill run smoothly with the increase of tonnage being received. Everyone was dedicated to their work and the entire team at the South Landfill exhibited great teamwork.

Great job, everyone!



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YOU ARE WONDERFUL!! CONGRATULATIONS!
Clearly no group can, as an entity, create ideas. Only individuals can do this. A group of individuals may, however, stimulate one another in the creation of ideas. Estill I. Green